

PROCEEDINGS OF THE BROWN COUNTY HUMAN SERVICES BOARD

Pursuant to Section 19.84 Wis. Stats, a regular meeting of the **Brown County Human Services Board** was held on Thursday, September 11, 2014 in Board Room A of the Sophie Beaumont Building – 111 North Jefferson Street, Green Bay, WI

Present: Chairman Tom Lund
Craig Huxford, Carole Andrews, Susan Hyland, JoAnn Grashberger, John Van Dyck, Bill Clancy

Excused: Paula Laundrie, Helen Smits

Also

Present: Jeremy Kral, Executive Director
Nancy Fennema, Director of Community Programs
Roberta Morschauser, Hospital & Nursing Home Administrator
Tim Schmitt, Finance Manager
Jenny Hoffman, Economic Support Services Administrator
Lana Cheslock, Children, Youth & Families Manager
Molly Hillmann, Contract & Provider Relations Manager
Ian Agar, Behavioral Health Manager
Cherie Bastian, Director of Nursing Home
Dawn LaPlant, Health Information Manager
Meghann Reetz, Nutritional Services Manager
Sue Salewski, ABC Supervisor
Julie Feld, Behavioral Health Supervisor
Mark Johnson, Social Services/Rehab Manager

1. Call Meeting to Order:

The meeting was called to order by Chairman Tom Lund at 5:15 pm.

2. Approve/Modify Agenda:

GRASCHBERGER/ANDREWS moved to approve the agenda.
The motion was passed unanimously.

3. Approve Minutes of August 14, 2014 Human Services Board Meeting:

HUXFORD/CLANCY moved to approve the minutes dated August 14, 2014.
The motion was passed unanimously.

4. Executive Director's Report

Executive Director Jeremy Kral did not prepare a separate report, due to the heavy agenda.

5. 2013 Annual Report.

Executive Director Kral stated he wanted to be available to answer any board member questions on the annual report.

There were no questions by the board.

VAN DYCK/ANDREWS moved to receive and place on file.
Motion was carried unanimously.

6. Review and Endorsement of Proposed 2015 Budget.

Executive Director Kral stated that the large change in the budget for 2015 is Family Care transition. It affects approximately 60 staff positions with a total budget impact of 30 to 40 million dollars. It is going to require a strong concerted effort to make the transition successful.

We have added an Adult Protective Services (APS) worker and a Comprehensive Community Services (CCS) Supervisor to the budget but both are 100% outside funded.

Q: Chairman Lund asked when we will know who is going to be administering Family Care.

A: Kral stated the MCO has not been announced yet. We thought we would have heard by now and if we do not know by the end of this month, the department may request that the start of the rollout is delayed. The RFP was evaluated and scored by the Division of Enterprise Services and has reportedly been passed onto the Secretary's Office.

Q: County Board Member Clancy asked if Brown County could compete in bidding to do Family Care.

A: Kral stated we cannot act as an MCO as a county. The N.E.W. Family Care district was originally established to represent our county's interest. The district board made a decision to support the Lakeland Care District RFP rather than respond independently.

Q: Chairman Lund asked if the Family Care board will still continue meeting once an MCO is picked.

A: Citizen Board Member Andrews stated that the board will soon meet to dissolve the board. If the Lakeland Care District gets the bid, the Lakeland governing board may expand to include representation from former N.E.W. Family Care counties.

Q: County Board Member Clancy asked if there is going to be a transition of workers from Brown County to the MCO.

A: Executive Director Kral stated that the MCO will have the right to select their staff members. We believe our staff will be well-positioned and serve as strong candidates. Some of our personnel have been leaving their positions already due to the need for more stability. Unfortunately, there is little we can do to relieve them from the inherent uncertainty. We understand that affected employees will have to make some very hard decisions in the coming months. Management has been working to present opportunities to move elsewhere in our department and the county. We have reached out to Human Resources who will be bringing in the Job Center to coach on resume building and interview skills once the MCO is chosen.

Q: County Board Member Van Dyck asked if the 2015 budget has a presumption of a date rollover.

A: Schmitt stated that the 2015 Budget has a roll-out start date of March 1st, based on preliminary information.

Q: County Board Member Van Dyck asked about the newspaper article in regards to the increase in child deaths. If board members receive calls asking what we are doing to resolve that, what should they say?

A: Executive Director Kral stated that at the department level, we have added a number of positions in child protection over the last few years. We are focusing on educating families and we are rolling out an alternative response program. This program is a statewide mindset change and instead of being focused on the incident that caused the referral, we look at the broad needs of the family. We are also working with community partners to bring more resources to the front of the system. Kral said there were 8 significant incidents this year and even 1 is too many.

Q: County Board Member Van Dyck stated that people might question that maybe its not a matter of lack of resources but a procedural issue.

A: Executive Director Kral stated that is a valid consideration. Our department is usually called in when things have already happened and you can't undo harm that already occurred. Where we are headed is trying to bring more resources to the front to stabilize families before the bad outcomes happen.

Citizen Board Member Huxford stated that 15 years ago when he was involved with investigating crimes of that nature, they were very reactive. Today, we are being more proactive which will be better to take care of issues beforehand. Citizen Board Member Hyland added that our access system has improved over the last few years which has helped in people reporting issues.

Q: Citizen Board Member Andrews stated that in the past, there was a certain percentage of cases that we didn't investigate and asked if we have made progress on that.

A: Executive Director Kral stated we screen referrals based on the content of the referral and all screened-in referrals are investigated. The value of additional staff is to be able to spend the proper amount of time to learn about what happened, work with the family and get them connected to resources. The safety of children is always first and then how we can help the family. Kral stated the department screens out approximately 2/3 of referrals, relying on criteria set by state wide practice standards.

ANDREWS/GRASCHBERGER moved to approve 2015 budget and send to Executive. Motion was carried unanimously.

7. Financial Report

Finance Manager Tim Schmitt had submitted a written report with the board packet agenda.

Q: County Board Member Van Dyck asked if the CTC deficit will decrease by the end of the year.

A: Schmitt stated we would like to get it as low as possible. It is tough to estimate because of the variation in census and the acuity of clients.

HUXFORD/HYLAND moved to receive and place on file. Motion was carried unanimously.

8. Statistical Reports:

Please refer to the packet which includes this information.

9. **Approval for New Non-Continuous Vendor:**
Please refer to the packet which includes this information.

10. **Request for New Vendor Contract:**
Please refer to the packet which includes this information.

11. **Other Matters:**

The staff who were present introduced themselves. Chairman Lund thanked them for their contribution to our agency.

Next Meeting: Thursday, October 9, 2014
5:15 p.m. – Sophie Beaumont Building, Board Room A

12. **Adjourn Business Meeting:**
HYLAND/VAN DYCK moved to adjourn; motion passed unanimously. Chairman Lund adjourned the meeting at 5:51 p.m.

Respectfully Submitted,

Kara Navin
Recording Secretary